

PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY

July 31, 2024

Phoebe Putney Memorial Hospital, Inc. (Corporation) is a not-for-profit health care organization that exists to serve the community. The Corporation opened in 1911 to serve the community by caring for the sick regardless of ability to pay. As a tax-exempt hospital, the Corporation has no stockholders or owners. All revenue after expenses is reinvested in our mission to care for the citizens of our community - into clinical care, health programs, state-of-the-art technology and facilities, research, and teaching and training of medical professionals now and for the future.

The Corporation operates as a charitable organization consistent with the requirements of Internal Revenue Code Section 501(c)(3) and the "community benefit standard" of IRS Revenue Ruling 69-545. The Corporation takes seriously its responsibility as the community's safety net hospital and has a strong record of meeting and exceeding the charitable care and the organizational and operational standards required for federal tax-exempt status. The Corporation demonstrates a continued and expanding commitment to meeting our mission and serving the citizens by providing community benefits. A community benefit is a planned, managed, organized, and measured approach to meeting identified community health needs, requiring a partnership between the healthcare organization and the community to benefit residents through programs and services that improve health status and quality of life.

The Corporation improves the health and well-being of Southwest Georgia through clinical services, education, research and partnerships that build health capacity in the community. The Corporation provides community benefits for every citizen in its service area as well as for the medically underserved. The Corporation conducts community needs assessments and pays close attention to the needs of low income and other vulnerable persons and the community at large. The Corporation often works with community groups to identify needs, strengthen existing community programs and plan newly needed services. It provides a wide-ranging array of community benefit services designed to improve community health and the health of individuals and to increase access to health care, in addition to providing free and discounted services to people who are uninsured and underinsured.

The Corporation's excellence in community benefit programs was recognized by the prestigious Foster McGaw Prize awarded to the Corporation in 2003 for its broad-based outreach in building collaboratives that make measurable improvements in health status, expand access to care and build community capacity, so that patients receive care closest to their own neighborhoods. Drawing on a dynamic and flexible structure, the community benefit programs are designed to respond to assessed needs and are focused on upstream prevention.

As Southwest Georgia's leading provider of cost-effective, patient-centered health care, the Corporation is also the region's largest employer with more than 3,200 members of the Corporation caring for patients. The Corporation participates in the Medicare and Medicaid programs and is one of the leading providers of Medicaid services in Georgia.

See independent auditor's report on supplemental information.

PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY, Continued
July 31, 2024

The following table summarizes the amounts of charges foregone (i.e., contractual adjustments) and estimates the losses incurred by the Corporation due to inadequate payments by these programs and for indigent/charity. This table does not include discounts offered by the Corporation under managed care and other agreements:

	<u>Charges Foregone</u>	<u>Estimated Unreimbursed Cost</u>
Medicare	\$ 863,584,000	\$ 281,552,000
Medicaid	217,064,000	70,769,000
Indigent/Charity	<u>150,576,000</u>	<u>49,092,000</u>
	<u>\$ 1,231,224,000</u>	<u>\$ 401,413,000</u>

Indigent/Charity Care by County

The Corporation provided care to a total of 17,807 Indigent/Charity patients during 2024. These patients came from numerous counties throughout Georgia and surrounding states. The following table summarizes the amounts of charges foregone and estimates the losses incurred by the Corporation by county.

	<u>Charges Foregone</u>	<u>Estimated Unreimbursed Cost</u>
Dougherty	\$ 85,438,000	\$ 27,853,000
Lee	12,834,000	4,184,000
Worth	7,480,000	2,438,000
Terrell	6,355,000	2,072,000
Sumter	5,381,000	1,754,000
Mitchell	5,038,000	1,642,000
Randolph	3,556,000	1,159,000
Calhoun	2,787,000	909,000
Baker	2,105,000	686,000
Crisp	2,098,000	684,000
Early	2,062,000	672,000
Tift	1,992,000	649,000
Other Georgia	9,965,000	3,254,000
Out of State	<u>3,485,000</u>	<u>1,136,000</u>
Total	<u>\$ 150,576,000</u>	<u>\$ 49,092,000</u>

See independent auditor's report on supplemental information.

PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY, Continued
July 31, 2024

The following is a summary of the community benefit activities and health improvement services offered by the Corporation and illustrates the activities and donations during fiscal year 2024.

I. Community Health Improvement Services

A. Community Health Education

The Corporation provided health education services that reached 8,588 individuals in 2024 at a cost of \$284,787. These services included the following free classes and seminars:

- Teen Pregnancy Prevention Education
- Teenage Parenting Classes (Network of Trust)
- CPR Training to Teachers
- Safe Sitter Classes
- Asthma & Epi-Pen Education
- Health Education at Summer Camps
- Breast Cancer Prevention Education
- Shop Talk discussions related to Prostate Cancer and Diabetes
- Various Cancer prevention lectures and presentations
- Presentations and Stakeholders meeting to address the Opioid Crisis
- A Men's and Women's Health Conference
- Albany Pink Run/Walk

Men and Women's Health Conferences

The PPMH's men's and women's conferences attracted a total of 543 participants. In June, the Men's Conference attracted 150 participants. The 2024 Men's Health Fair was a screen event that provided prostate cancer screening, blood pressure and glucose check, education on health wellness, and an information presentation with health events. The Women's Conference was held in October and had 393 participants. The Women's Conference focused on breast, lung, and colorectal cancer and screenings for cholesterol, glucose and blood pressure were provided. The total cost to the organization for the two conferences and other community health education events was \$37,739.

See independent auditor's report on supplemental information.

PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY, Continued
July 31, 2024

I. **Community Health Improvement Services, Continued**

A. Community Health Education, Continued

Network of Trust

This is a nationally recognized program aimed at teen mothers to provide parenting skills, attempt to reduce repeat pregnancies, and complete high school. Internal evaluations show teens participating in the program are less likely to repeat a pregnancy prior to graduation. Network of Trust enrolled 6 teen parents (with zero repeat pregnancies) during the 2023/2024 school year at a cost of \$247,048. Program results demonstrate teens that graduated from the two-semester program are less likely to have a second pregnancy prior to age 21. Two of Three Network of Trust seniors graduated in 2024. Network of Trust and the school nurse program provided teen pregnancy prevention programming, asthma and epi-pen education, Stop the Bleed Training and conducted health education at summer camps.

B. Community Based Clinical Services

Flu Shots

The Corporation provides free flu shots to volunteers, students and homeless shelters. In 2024, the Corporation administered 94 flu shots at an unreimbursed cost of \$1,443.

Mammography

The Corporation provided 150 mammograms to the uninsured this year at a cost of \$14,100.

School Nurse Program

The Corporation places nurses in nineteen schools in its Primary Service Area with a goal of creating access to care for students and staff, assessing the health care status of each population represented, and effectively establishing referrals for all health care needs. Nurses conducted CPR training, Safe Sitter classes, teen pregnancy prevention education, asthma and epi-pen education, Stop the Bleed Training, and health education summer camps. During the 2023/2024 school year, the school nurse program covered approximately 25,491 student lives. This program operated at a cost of \$512,743 in 2024.

See independent auditor's report on supplemental information.

PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY, Continued
July 31, 2024

I. **Community Health Improvement Services, Continued**

B. Community Based Clinical Services, Continued

Nurse Family Partnership

The Nurse Family Partnership (NFP) is a home visitation training for eligible first time moms from pregnancy until the child's second birthday. Without a variance from the National Service Office (NSO), the mom should enter the program no later than the 28th week of pregnancy. The BSN-prepared nurse provides scheduled visits throughout the pregnancy and until the child turns two. The goal of NFP is to have healthy moms having healthy babies. Phoebe's Nurse Family Partnership program has proven to be effective in improving compliance with prenatal, postpartum and infant/child medical care, and has also shown fewer preterm deliveries than counterparts not in the program. In 2024, the Corporation spent \$79,474 and provided services to 86 active clients.

Taking Time for Teens

Taking Time for Teens (T3) is a collaboration between Morehouse School of Medicine and Phoebe Putney Network of Trust. Target population was youth aged 16-19 in Public Health District 8-2. Counties serviced with this program included Dougherty, Lee, Worth, Terrell, Calhoun, Colquitt, Mitchell, Baker, Miller, Seminole and Early. The purpose of the funded project was to strengthen social and health systems to improve optimal adolescent health, reduce sexual risk behavior that leads to teen pregnancy, and increase positive youth behaviors known to protect against teen pregnancy. Through this program, 1,197 students were reached by implementing pre-approved Evidence Based Programs (EBPs) such as Love Notes, Too Good for Drugs, My Plan A, and SPORT Prevention Plus Wellness. In addition to providing health education to the students, each county formed a Youth Leadership Council (YLC) group. YLC is a team of students selected to serve as leaders in community or school projects. This grant funded program ended in December 2023.

See independent auditor's report on supplemental information.

PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY, Continued
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I. **Community Health Improvement Services, Continued**

B. Community Based Clinical Services, Continued

Health Equity for All Teens (H.E.A.T.)

Health Equity for All Teens (H.E.A.T.) is a collaboration between Morehouse School of Medicine and 3 subcontractors across the state of Georgia. Phoebe Network of Trust is the subcontractor for the South Georgia Region. The target population for this project is youth aged 10-24 in Baker, Calhoun, Dougherty, Early, Mitchell, Seminole, Terrell, and Thomas counties, with the potential to expand to additional counties. The purpose of the project is to improve optimal adolescent health, reduce sexual risk behavior that leads to teen pregnancy and STI's, and increase positive youth behaviors known to protect against teen pregnancy. Through this program, 1,018 students were reached by implementing pre-approved Evidence Based Interventions (EBI's) including: InCluded, Plan A, Be Proud, Be Responsible, and Positive Potential. In addition to providing health education to students, each county formed a Youth Leadership Council (YLC) group. YLC is a team of students selected to serve as leaders in community and school projects. The 2024 fiscal year was the first of five years of this grant funded project.

C. Health Care Support Services

Although the Corporation anticipates possible reimbursement from various funding sources in FY2024, the Corporation wanted to highlight these life-saving benefits to the community.

The Light House

The Light House housing in Albany, GA provides a comforting and supportive haven for cancer patients and their families, offering a welcoming and nurturing environment during their challenging journey towards healing and recovery. It is designed to be a home away from home. The Light House affords each guest comfort, privacy, and state of the art accommodations for them and one family member. It's conveniently located across the street from the Phoebe Cancer Center and includes six bedrooms, each with a wheelchair accessible restroom and shower. There's a common area, a large kitchen, two quiet rooms, a veranda, sunroom and screened-in porch. The Light House provides a comfortable home-like setting where qualified patients can relax between treatments or spend the night to avoid having to travel back and forth to their home. It's a place where patients and families find solace and a caring environment during their most difficult times. The Light House was built on love and faith by the philanthropy giving from the community, survivors, and local business owners. In 2024, the Corporation spent \$10,921 on Light House facility maintenance.

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PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY, Continued
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I. **Community Health Improvement Services, Continued**

C. Health Care Support Services, Continued

The Phoebe Wellness Center

The Phoebe Wellness and Survivorship Center is a beacon of hope and support for cancer patients, survivors and thrivers. It offers a comprehensive range of services, programs, and resources aimed at empowering survivors to thrive beyond treatment and their cancer journey. This center provides a holistic approach to physical, emotional, and mental well-being, helping survivors regain their strength, find a sense of community, and embrace life after cancer. The Wellness Center offers a diverse array of services including educational programs, fitness classes, counseling referrals, and support groups, all tailored to meet the unique needs of survivors. It serves as a sanctuary for survivors to heal, connect, share similar experiences, and rediscover a fulfilling and vibrant life, post cancer, after diagnosis, treatment and throughout survivorship and surveillance. In 2024, the Corporation spent \$101,195 on the Phoebe Wellness and Survivorship Center.

Government Sponsored Eligibility Applications to the Poor and Needy

The Corporation contracts for eligibility on behalf of the poor and needy that may be eligible for Medicaid. In some cases, it can take up to two years to be deemed eligible. In 2024, the Corporation paid \$652,920 to process these applications with 1,686 receiving Medicaid benefits.

Financial Assistance Policy (FAP)

The Corporation will extend free or discounted care to eligible individuals for all urgent, emergent, or otherwise medically necessary services. Patients whose household income is at or below 200% of the Federal Poverty Guidelines are eligible for free care. Patients whose household income is between 201% and 400% of the Federal Poverty Guidelines qualify for discounted charges based on a sliding fee schedule in the FAP. Phoebe will not charge eligible individuals more for emergency or other medically necessary care than the Amount Generally Billed (AGB) to individuals who have insurance coverage, and is compliant with the requirements for a not-for-profit charitable corporation in accordance with Internal Revenue Service Regulation §1.501(r).

D. Social and Environmental Improvement Activities

The Corporation participated in multiple food distributions throughout FY 2024 and provided financial contributions to aid in community garden infrastructure. This was provided at a cost of \$25,000.

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PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY, Continued
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II. Health Professions Education

The Corporation recognizes that to continuously improve the Corporation's long-term value to our community and our customers, to encourage life-long learning among employees and to achieve a world-class employer status, it is in the organization's best interest to provide opportunities that will assist eligible employees in pursuing formal, healthcare related educational opportunities. PPMH also provides non-employees financial support in pursuing healthcare related degrees. In 2024, 2,715 students received clinical instruction from the Corporation's facilities at a total cost of \$4,559,676.

Nursing Students

In 2024, PPMH provided \$2,717,160 in clinical supervision and training to 2,087 nursing students. In 2021, the nursing clinical team added three full time employees for Academic Clinic Instructors to assist college nursing program supervisors and provided Simulation Lab instruction to all the nursing students.

Other Students

During fall 2023 and spring 2024, the Simulation Center trained medical residents in emergency response and labor and delivery measures. The medical residents attend training in the Simulation Center each quarter.

Simulation & Innovation Center

PPMH's technologically advanced Simulation & Innovation Center is the leading provider of nurse training and development in Southwest Georgia. The Simulation & Innovation Center features a state-of-the-art skills lab and simulators for labor & delivery, NICU, pediatrics, med-surg, surgery, trauma and critical care. Students participate in full patient codes on life-like mannequins that respond to a variety of conditions. What nurses experience in the Simulation & Innovation Center will mirror what one would experience on a nursing floor. In 2024, the Simulation & Innovation Center provided various training to 9,977 participants.

Other Health Professional Education

The Corporation provided an additional \$1,842,516 in clinical supervision and training to pharmacy, pharmacy techs, and other allied health professionals providing clinical opportunities for 628 students.

See independent auditor's report on supplemental information.

PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY, Continued
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III. Subsidized Health Services

A. Other Subsidized Services

Inmate Care

The Corporation provides care to persons in jail for Dougherty County. In 2024, the Corporation provided \$1,075,719 of unreimbursed medical and drug treatment to 418 inmates.

Indigent Drug Pharmacy

Indigent Drug Pharmacy provides medication upon discharge to patients that are either indigent or uninsured. In 2024, the pharmacy dispensed 3,441 prescriptions to 1,069 patients at a cost of \$207,184.

IV. Financial and In-Kind Support

In 2024, the Corporation provided \$353,427 in cash donations and in-kind support to non-profit organizations in Southwest Georgia. Listed are some highlights:

- PPMH provided \$146,252 as a cash donation to Horizons Community Solutions for cancer screenings
- Provided forgone rent to non-profits at a cost of \$88,314.

V. Community Building Activities

A. Economic Development

The Corporation supports the Economic Development Commission of Dougherty County with funding to support improved employment and health coverage as a way to improve the overall health of the residents of the region.

B. Workforce Development

To address long-standing nursing and medical occupational shortages, the Corporation spent \$524,531 in developing and expanding enrollment in nursing and other medical occupational programs in 2024. This funding was provided to Albany State University, Albany Technical College, and 4C Academy.

See independent auditor's report on supplemental information.

V. Community Building Activities, Continued

B. Workforce Development, Continued

Simulation Lab Other Educational Opportunities

The Corporation's \$5.3 million dollar Simulation Plan became operational in 2021. It was built to train workers in a variety of healthcare roles and duplicates hospital environments exactly, including patient and operating rooms, intensive care units, and the emergency center. The following are some training highlights for 2024:

a. Workforce Development

Through various investments with our academic partners, the Corporation has enabled the nursing programs to increase student enrollment by providing funding for full and/or part-time faculty for each of the nursing programs, as well as for three full time clinical faculty who are located in the Simulation & Innovation Center.

b. Albany State University ("ASU") Summer Health and STEM Camp:

This camp provided experiential learning opportunities to high school students in the areas of biology, chemistry/physics and biomedical/healthcare fields. Students engaged in scientific experimentation and demonstrations with ASU faculty in the aforementioned areas. Additionally, students meet with keynote motivational speakers and personnel at PPMH for a tour of medical facilities. Held in the Summer of 2024, there were approximately 40 student participants.

c. Middle School Healthcare Summer Camp:

The Phoebe Middle School Healthcare Summer camp is a half day program for rising 7th & 8th grade students. This exciting camp experience was developed to ignite a passion for students interested in exploring healthcare pathways while participating in fun & engaging hands-on activities. During June 2024, PPMH hosted 33 student learners.

d. Clinical Instructor Training:

Student services, in collaboration with the education department hosts Clinical Instructor Training for academic partners who bring students into the facility for clinical rotations. Members of the PPMH simulation and innovation team provide demonstration and hands on training to instructors. Student services delivers information and guidelines to instructors on student expectations, policies and procedures, and high reliability protocols. In August of 2023, 29 clinical instructors attended the training session and in July 2024, 38 clinical instructors attended the session.

See independent auditor's report on supplemental information.

PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY, Continued
July 31, 2024

V. Community Building Activities, Continued

B. Workforce Development, Continued

Simulation Lab Other Educational Opportunities, Continued

e. Educators Advocating for Careers in Healthcare (EACH):

PPMH education department hosted a dynamic experience specifically tailored for southwest Georgia regional school superintendents regarding the future of healthcare careers. At the Phoebe Simulation and Innovation Center, educators were able to experience what it's like in the day of a nurse, they participated in a virtual reality game developed to engage middle & high school students in healthcare related opportunities, went on a walking tour of the PPMH Simulation Center, Laboratory and Radiology and heard about the free healthcare career resources available to local schools in Southwest Georgia. Five County School Superintendents and Headmasters from the region participated in the event.

f. SOWEGA-AHEC Pathway to Medicine:

SOWEGA-AHEC, in collaboration with AAPHC and the PPMH Family Medicine Residency Program, created the Pathway to Med School Program to address the critical need for primary care physicians in Southwest Georgia. Knowing that students from rural communities are more likely to return to a rural area to practice and understanding the need to increase the pipeline of rural students enrolled in Georgia medical schools, it was determined that students from the 38-county region needed to become more competitive in the application process. This year, PPMH hosted eleven Pathways to Medicine Students and fifteen UGA PharmD students. In addition, they hosted fifteen 9th and 10th grade students interested in healthcare.

To determine how to make the students more competitive, AHEC polled the admissions committees from each of the medical schools in Georgia to determine what, beyond MCAT scores and GPA would increase their chances of being accepted. The overwhelming consensus was a much needed and significant structured clinical shadowing and medical research experience. The Albany based Pathway to Medical School Program was structured accordingly as a 4-week residential experience to include 50 hours of clinical shadowing in a primary care setting and 75 hours of community-based research to include data collection, interpretation, and presentation.

Southwest Georgia is a medically underserved area (MUA) and by supporting the efforts of local aspiring medical students at the pre-med academic level, we can improve access to healthcare in our communities.

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PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY, Continued
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V. Community Building Activities, Continued

B. Workforce Development, Continued

Simulation Lab Other Educational Opportunities, Continued

g. Colony Bank Leadership Academy:

The Colony Bank Leadership Academy aims to encourage high school juniors to recognize their own potential and develop their leadership skills. As part of the curricula, this group attended a day in the Simulation Center to participate in hands on skills (such as listening to heart tones and respirations) to educate them on medical skills and careers in hopes of encouraging them to seek a career in healthcare.

h. Junior Leadership Lee:

Junior Leadership Lee County draws together rising high school sophomores, juniors, and seniors who are deeply committed to our future and empowers them with the essential knowledge about every element of our community – from government, healthcare, and education to news, history, and charity. As part of the curricula, this group attended a day in the Simulation Center to participate in hands on skills (such as listening to heart tones and respirations) to educate them on medical skills and careers in hopes of encouraging them to seek a career in healthcare. Dr. Tracy Suber facilitated their session regarding communication.

i. Various Community Leaders and Organizations

- i. During FY2024, PPMH began hosting hands on training and demonstrations for non-medical community members to step into the life of a health care professional. Eight of these events were hosted this year at the PPMH Simulation and Innovation Center.
- ii. PPMH hosted multiple other community organizations in their simulation center and provided hands on opportunities to experience medical skills training. Over 250 individuals from around the community and state attended such events, more than 17 of such events were held.
- iii. PPMH hosted over 14 high school events covering hands-on training and demonstrations that allow the non-medical community member to step into the life and training required of our staff. Activities include: IV skills, tourniquet placement, heart, lung, listening to bowel sounds, pulse point checks and virtual reality health care simulation.

See independent auditor's report on supplemental information.

PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY, Continued
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V. Community Building Activities, Continued

C. Coalition Building

In 2024, Phoebe made the decision to pay for each employee to volunteer in the community for a maximum of four hours annually. This is a voluntary opportunity, and employees are able to participate as their workload allows. There were 121 employees that volunteered during fiscal year 2024. Some of the events that were held are as follows including persons served:

- MLK Day of Service – 29 Phoebe employees participated providing 49.5 hours of time. Packed and distributed crates of food from the community garden. Approximately 200 individuals in the community received food crates.
- Liberty House – 6 volunteers, totaling 12 hours of time. Packed winter clothes, prepared summer attire, removed expired products, and stuffed envelopes. Approximately 180 women benefited from this effort.
- Habitat for Humanity – 15 volunteers, totaling 60 hours of time. Painting and working on home being donated to a family in need. One family will benefit.
- Feeding the Valley – 14 Phoebe employees participated providing 56 hours of time. Packed 9,200 pounds of food, providing 1,840 meals for the community.
- Sleep in Heavenly Peace Bed Delivery – 6 paid volunteers, totaling 18 hours of time. Assembled and delivered ten beds to children in need.

Partnership with The Arc of Southwest Georgia

PPHS entered into an employment partnership with The Arc of SWGA that advances employment opportunities for individuals with disabilities. The program is unique in that it is a business-led, transition-to-work program, with training taking place entirely at PPMH. The anticipated outcome for each participant is competitive employment. This means employment in an integrated setting, working alongside coworkers with and without disabilities, year-round work that is not seasonal employment, and 15 or more hours per week at a wage of \$13.00 per hour or higher. During 2024, there were 6 individuals hired in positions ranging from food service to patient transport.

VI. Community Benefit Operations

The Corporation provided \$47,430 in data management and community dashboard that displays over 180 community health indicators on our website:

<http://www.phoebehealth.com/health-matters/building-healthy-communities>

See independent auditor's report on supplemental information.

PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.

SERVICE TO THE COMMUNITY, Continued
July 31, 2024

Summary

	<u>2024</u>
Community Health Improvement Services:	
Community Health Education	\$ 284,787
Community Based Clinical Services	607,760
Healthcare Support Services	<u>790,036</u>
Total community health improvement services	<u>1,682,583</u>
Health Professions Education:	
Nurses/nursing students	2,717,160
Other health professional education	<u>1,842,516</u>
Total health professional education	<u>4,559,676</u>
Subsidized Health Services:	
Other subsidized health services	<u>1,282,903</u>
Total subsidized health services	<u>1,282,903</u>
Financial and In-Kind Support:	
Cash donations	265,113
In-kind donations	<u>88,314</u>
Total financial and in-kind support	<u>353,427</u>
Community Building Activities:	
Workforce development	524,531
Economic development	<u>25,000</u>
Total community building activities	<u>549,531</u>
Community Benefits Operations:	
Dedicated staff and other resources	<u>47,430</u>
Total community benefit operations	<u>47,430</u>

See independent auditor's report on supplemental information.

Summary, Continued**2024****Other:**

Traditional charity care - estimated unreimbursed cost of charity services	\$ 49,092,000
Unpaid cost of Medicare services - estimated unreimbursed cost of Medicare services	281,552,000
Unpaid cost of Medicaid services - estimated unreimbursed cost of Medicaid services	<u>70,769,000</u>

Total other	<u>401,413,000</u>
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Total summary	<u>\$ 409,888,550</u>
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This report has been prepared in accordance with the community benefit reporting guidelines established by Catholic Health Association (CHA) and VHA. The Internal Revenue Services' requirements for reporting community benefits are different than the guidelines under which this report has been prepared.