

PHOEBE WORTH MEDICAL CENTER, INC.

SERVICE TO THE COMMUNITY

July 31, 2024

Phoebe Worth Medical Center (Hospital) is a not-for-profit health care organization that exists to serve the community. The Hospital has no stockholders or owners, and is part of the not-for-profit Phoebe Putney Health System, Inc. After operating expenses are covered, any remaining revenues are reinvested in the operation of the Hospital in order to enhance our ability to carry out our local mission of taking care of our communities' citizens.

The Hospital participates in the Medicare and Medicaid programs which cover many Georgian's health care needs, and by so doing, foregoes some charges and has unreimbursed expenses. The Hospital also offers Financial Assistance to individuals unable to pay for their healthcare services. Indigent Financial Assistance, or free care, is offered to patients whose household income is at or below 200% of the Federal Poverty Guidelines. Patients whose income level is between 201% - 400% of the Federal Poverty Levels will be classified as charity and receive their needed healthcare services at a discounted rate. The following table summarizes the amounts of charges foregone (i.e., contractual adjustments) and estimates the losses incurred by the Hospital due to inadequate payments by these programs and for indigent/charity services. The Hospital also operates a Rural Health Clinic (RHC) which also foregoes some charges and has costs not reimbursed through patients qualifying for these same indigent and charity programs. The amounts listed below are all inclusive of both Hospital and Clinic activities.

	<u>Charges Foregone</u>	<u>Estimated Unreimbursed Cost</u>
Medicare	\$ 12,000,000	\$ 4,000,000
Medicaid	6,000,000	2,000,000
Indigent/Charity	<u>7,000,000</u>	<u>2,000,000</u>
Totals	<u>\$ 25,000,000</u>	<u>\$ 8,000,000</u>

The following is a summary of the community benefit activities offered by the Hospital and illustrates the activities and donations during fiscal year 2024.

I. Subsidized Health Services

Indigent Drug Program – Rx Plus

The Hospital provided access to needed medications for 121 patients during fiscal year 2024. The Hospital's Rx Plus Program is a program for indigent patients to gain access to medications at no charge through drug manufacturers. This includes critical medications for diabetes, COPD/Asthma, and other disease states. Patients are referred to Rx Plus through Phoebe Worth Family Medicine providers. Rx Plus then assists the patients with the manufacturers' process for obtaining the medication. Once approved by the manufacturers, medications are sent to the patient's home or to Rx Plus for pickup. After initial approval, Rx Plus requests new prescriptions from the provider when needed. Rx Plus also tracks dates for when refills and renewal applications are needed by the manufacturer.

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PHOEBE WORTH MEDICAL CENTER, INC.

SERVICE TO THE COMMUNITY, Continued
July 31, 2024

I. Subsidized Health Services, Continued

Indigent Drug Program – Rx Plus, Continued

The goal of Rx Plus is to make it possible for our patients to get the medications they need for better health and quality of life. The Hospital invested approximately \$32,000 to provide this drug service to the community.

II. Financial and In-Kind Support

The Hospital supports the community through providing space to the Worth County Board of Commissioners. The County utilizes the space as one of the County's Emergency Management Service (EMS) locations. The 2,710 square feet of space includes a garage/bay, housing area and storage space. The fair market value of the Hospital's contribution of space totals \$6,444 for fiscal year 2024.

The Hospital supports the community through providing office space for ASPIRE Behavioral Health so that they are able to offer more behavioral health services to the citizens of Worth County. The support provides much needed mental health services as determined by our Community Health Needs Assessment. The fair market value of the Hospital's contribution of space totals \$102 per year.

The Hospital supports the Health Department through contributions towards their programs directed at educating, screening, treating, and assisting with the costs of supplies and medications for low income individuals battling high blood pressure and diabetes. The financial support enables the Health Department to operate its Stroke and Heart Attack Prevention (SHAPP) and Diabetes Program. The Hospital's contribution totaled \$55,000.

The Hospital supports The Village Community Garden (Garden) in multiple capacities. The Garden is a bright spot to our Sylvester/Worth county residents and provides a unique food and education experience. The Garden is full year-round with a supply of seasonal produce. The Hospital supports all the various seasons by supplying vegetable signage which identifies the produce and explains the health benefits of the vegetable. The Hospital also allows departments and their staff to spend one Friday a month working at the Garden. Additionally, the Hospital provides speakers and topics for the monthly 4-H Village Living Thursdays events that the Garden hosts and provided funding for the May Day Event that the Garden hosts. Also, this fiscal year, the Hospital supplied the Garden with emergency life saving equipment and hosted a training on using the AED Defibrillator if and when necessary. The value of the Hospital's contributions to the Garden totaled approximately \$5,850.

Continued

PHOEBE WORTH MEDICAL CENTER, INC.

SERVICE TO THE COMMUNITY, Continued
July 31, 2024

II. Financial and In-Kind Support, Continued

The Hospital engages with the community in various other ways as well, including participation in local events ranging from the local law enforcement “Night Out Against Crime” to the annual community Peanut Festival. The Hospital acts as corporate sponsors to ensure the community can offer these types of events. The Hospital also provides staffing for the informational tents, which inform the community about the service offerings at the Hospital. The Hospital participates in local civic clubs and supports leadership in their roles on the local chamber boards and other community clubs.