

Visitation Policy

Phoebe Putney Memorial Hospital
(Albany Campus)

Inpatient Visitation Guidelines:

- **Visiting Hours: 7 a.m. – 9 p.m.** After Hours Visitation must be pre-approved by departmental staff or physician. Once approval is received, staff will provide additional access information.
- A designated caregiver may stay overnight in the patient's room. In addition to the designated caregiver, four visitors will be allowed for a total of five at a time in a patient's room.
- All visitors must check in at an information desk for a guest pass specific to patient being visited. Guest passes should be visible at all times.
- Children must be accompanied by an adult and cannot be left unattended while at the hospital.
- Visitors with symptoms of a cold, flu, or other contagious illness are asked to refrain from visiting patients.
- Shirts and shoes are required. Any visitor wearing clothing that is deemed inappropriate will be asked to leave.
- Hand sanitizer stations are placed throughout the facility for visitors.
- Visitors may access cafeteria and concession areas, but otherwise should remain in the patient's room while they are visiting.
- Only visitors and patients will have access to Starbucks, cafeteria, and gift shop.

Below exceptions may apply:

- **Emergency Center:** One visitor is allowed to be with patient at all times. One visitor is allowed in the waiting room per patient.
- **Mother/Baby Unit:** Children ages 2-12 may visit during visiting hours. Siblings of a newborn are allowed to visit during visiting hours, regardless of age.
- **Labor & Delivery:** Up to four birth supporters, exceptions may be made on case-by-case basis.
- **NICU:**
 - Two caregivers plus up to four approved visitors can visit at any time
 - Non-approved visitors must be accompanied by one of the two caregivers.
 - No more than two visitors at the bedside at a time.
 - No visitors under the age of 18 unless they are a primary caregiver
- **Pediatric:** Two designated caregivers are permitted at all times.
- **Behavioral Health:** visitors 12 years and older can visit
 - Monday – Friday 1 – 2 p.m.*
 - Saturday – Sunday 2 – 4 p.m.*
- **Intensive Care Units:**
 - Children under 12 can visit at 4 – 7 p.m. daily
 - Children 12 and older can visit at 4 – 9 p.m. daily
 - Visitation is closed between 2 – 4 p.m. for patient “Quiet Time” for resting and healing
- **Inpatient Physician Rehabilitation:**
 - Designated caregiver may visit at any time
 - Additional visitors may visit
 - Monday – Friday 4 - 9 p.m.*
 - Saturday 12 - 9 p.m.*
 - Sunday 7 a.m. – 9 p.m.*
- **Exceptions may be made in special circumstances or end-of-life.**