

COMMUNITY IMPACT 2026

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**PHOEBE 2026
COMMUNITY IMPACT**

01

OUR COMMITMENT

BY THE NUMBERS



612,179

POPULATION SERVICE AREA



4 ACUTE CARE
HOSPITAL CAMPUSES



35

COUNTIES SERVED



6,049

PHOEBE FAMILY MEMBERS



282

VOLUNTEERS



\$90.6M

IN COMMUNITY BENEFIT*



\$2.5B

TOTAL ECONOMIC IMPACT



103,033

ER VISITS



22,250

ADMISSIONS**



792

BEDS



16,834

TOTAL SURGERIES



2,341

BIRTHS

DEAR COMMUNITY MEMBERS,

In the last few years, we have moved from planning transformational projects to delivering on them. Across southwest Georgia, we are turning bold plans into meaningful progress – expanding access to care, strengthening our healthcare workforce, investing in advanced facilities and building partnerships that will improve health for generations to come.

The opening of our Trauma & Critical Care Tower is the most visible symbol of that progress, representing the largest investment in patient care infrastructure in Phoebe's history. The tower includes south Georgia's only Level II Trauma Center, expanded surgical intensive care capacity and a greatly enlarged neonatal intensive care unit for our region's most vulnerable newborns – all ensuring our physical environment reflects the exceptional skill, compassion and dedication of the teams who provide lifesaving care every day.

At the same time, we are making care more convenient and accessible. Through our growing urgent care network, expanded primary and specialty care clinics, mobile wellness services and community partnerships, we are helping patients get the right care, in the right place, at the right time.

At Phoebe Sumter, we have expanded our surgical offerings by bringing robotic-assisted services to Americus with advanced systems specifically for orthopaedic surgery, as well as bariatric and general surgery. At Phoebe Worth, we opened a new urgent care clinic and built a new lab that will help us continue to enhance outpatient services.

Phoebe also continues to invest in workforce development to ensure our region has the healthcare professionals we will need in the future to care for you, your children and your grandchildren. Our growing Phoebe Family Medicine Residency Program is training more physicians than ever. We recently expanded from eight to 12 residents per class, and we continue to help these young doctors connect with our community so they will be more likely to choose to build their careers here when they complete the program. Our historic partnership with Morehouse School of Medicine will expand clinical training, support new residency programs, establish a regional medical education presence in Albany and advance research focused on the health needs of our communities.

“Today, we are stronger, more innovative, and more connected than ever.”

Guided by The Phoebe Way, our mission remains clear: to make every life we touch better by putting Safety First, offering Superior Service and providing Exceptional Care to everyone, every day. For 115 years, Phoebe has been a trusted partner in the health of southwest Georgia. Today, we are stronger, more innovative and more connected than ever. Thank you for your trust, your support and your partnership as we continue to build on better, creating a healthier future for the people and communities we serve.

SCOTT STEINER
President & CEO



THE PHOEBE WAY



For over a century, Phoebe has proudly cared for the people of southwest Georgia. Each year, we renew our commitment to improve the health and well-being of our friends and neighbors and to make every life we touch better. It's a simple but powerful promise that guides everything we do.

That commitment to care starts with our Phoebe Family — the professionals who bring their best to work every day. They're the force that defines our culture centered around a promise to keep our patients safe, help them heal, and be genuinely nice to them.

In 2023 we took this approach one step further, creating The Phoebe Way, our guiding cultural framework. This framework focuses on three foundational pillars from which we build to create the education and tools our teams rely on to deliver the best in care.

Safety First isn't just a motto. It's our pledge to improve day after day. We do all we can to advance our decision-making and avoid making errors to keep our patients safe, secure, and informed.

Superior Service is our commitment to delivering positive patient experiences day in and day out. We elevate service through ongoing training and shared best practices and tools, and by holding one another to a collective standard.

Exceptional Care is our promise to always provide the highest quality of care. To get there, we stay at the forefront of technology, treatments, and accreditations—always building on better for the patients and communities we serve.



BUILDING THE PHOEBE WAY

Every step of the way, we're building on our commitment to being a high reliability organization (HRO). HROs operate in complex, high-risk environments, such as healthcare, aviation, and nuclear power, and they work to maintain cultures and processes that prevent errors and avoid failures. As part of our HRO journey, every employee goes through Safety First and Superior Service training, learning skills that reinforce standardized processes and strengthen our culture of safety.

LIVING THE PHOEBE WAY

Living The Phoebe Way means putting Safety First and delivering Exceptional Care every step of the way. Across the organization, Phoebe Family members demonstrate this commitment in a myriad of ways every day, from completing thorough admission assessments to recognizing abnormal lab results to double-checking moments that show how an intentional culture and dedicated team can deliver the highest quality of care. These are some of the Phoebe Family members honored for making great catches that keep our patients safe.



Kimberly Johnson, RN, Phoebe Putney Memorial Hospital, demonstrates protection from failure by completing admission assessments and reviewing records. This ensures accuracy and reinforces patient safety from the very beginning of care.



June Fraser, Patient Account Representative, demonstrated a strong commitment to safety by identifying and addressing an incorrect discharge date. Speaking up and verifying with clinical staff ensured a patient's medical record was accurate and complete.



Alex Miller, OR Circulator, consistently applies high standards of work in her daily role. Her diligence reflects the principles of an HRO and a steadfast commitment to safety. She's been recognized multiple times for identifying potential issues.



Kelly West, RN, Oncology Department, identified an abnormal lab result while preparing a patient for treatment. She alerted the physician, resulting in a change in the patient's treatment plan, reinforcing the importance of a thorough review for delivering safe, high-quality care.

“Serving our community is at the heart of what we do every day. Our entire team—clinical or clerical—contributes to great patient experiences. From the front desk to the exam room, we work together to ensure patients feel welcomed and supported throughout their visit.”



Marquetta Harvey, Guest Services Manager
Phoebe Putney Memorial Hospital



“I care for every patient like they're family. Working in a smaller hospital like Phoebe Worth means we sometimes get to see the patients behind the lab work. It adds a sense of pride and reminds me that what we do truly matters.”

Star Hopps, Medical Technologist,
Phoebe Worth Medical Center

“The opportunity to get to know my patients and hear their stories is so incredibly valuable. I get to care for members of my community during some of their most difficult moments. That is incredibly meaningful and is a true privilege.”



Carrie Hawkins, RN, Critical Care,
Phoebe Sumter Medical Center

HEALTH EQUITY

We believe everyone — regardless of their values, beliefs and background — deserves easy access to culturally competent healthcare. At Phoebe, we're committed to ensuring everyone has an opportunity to reach an optimal level of health and wellness regardless of any social drivers of health. We invest every day in initiatives and programs to realize that goal.



In 2025, Phoebe launched the Health Equity Advancement Liaisons (HEALs) initiative. This eight-month training program prepares clinical and nonclinical frontline leaders to better understand their roles in advancing health equity through courses that directly address issues such as unconscious bias in healthcare, cultural competency in patient care, and creating an inclusive workplace culture. The first HEALs class graduated in February 2026 and will help lead the way toward a healthier, more equitable future for all.

FINANCIAL ASSISTANCE

No one should have to go into debt simply for seeking the care they need, and Phoebe is committed to working with patients to help them take full advantage of all the financial assistance for which they qualify. Under Phoebe's generous Financial Assistance Policy, patients with income less than **200%** of federal poverty guidelines qualify for free care, and patients with income less than **400%** of federal poverty guidelines qualify for discounts.



COMMUNITY HEALTH NEEDS ASSESSMENT

Improving the health of the communities we serve begins with understanding their greatest needs. As part of our commitment to health equity and community well-being, Phoebe conducts a comprehensive Community Health Needs Assessment every three years. This assessment identifies the region's most significant health challenges, helps shape targeted programs and services, and guides strategic investments designed to improve long-term health outcomes across the communities served by Phoebe Putney Memorial Hospital, Phoebe Sumter Medical Center, and Phoebe Worth Medical Center.

ASSESSMENT PROCESS

DATA ANALYSIS OVERVIEW



Secondary Data

Numerical health indicators from an extensive community health database



Community Survey

An online community survey made available to people residing in primary service counties



Listening Sessions

Conversations with community partners to understand health needs in the community

While each hospital identified priorities specific to its service area, the 2026 Community Health Needs Assessment revealed two common priorities across all three communities: mental health and healthcare access.

ADDITIONAL IDENTIFIED PRIORITIES:

- Women's health
- Sexually transmitted infections
- Heart disease and stroke
- Diabetes
- Wellness and lifestyle



“ Our goal is not simply to identify challenges, but to act on them. The Community Health Needs Assessment gives us a road map, and the implementation plans reflect both community input and our commitment to measurable impact. ”

Jen Williams, PhD

Phoebe Putney Health System
Chief Community Engagement & Health Impact Officer

COMMUNITY LISTENING SESSIONS

We don't wait for the official beginning of the assessment to hear from the people in the communities we serve. Throughout the year, we partner with religious and community organizations to hold community listening sessions across our service area. During the sessions, we share information with the public, respond to ideas and concerns, and get feedback on ways we can improve. Over the past year, various Phoebe executive leaders have participated in **14 sessions**. The feedback from these sessions has led to an increased understanding of patient experiences that will inform decisions about employee training and process improvement.



**PHOEBE 2026
COMMUNITY IMPACT**

02

COMMUNITIES & PARTNERS

I AM PHOEBE

Phoebe's commitment extends well beyond our hospital walls. Through meaningful partnerships, community programs, and strategic investments, we are improving health, supporting families, and creating secure jobs in southwest Georgia. From prevention initiatives to workforce development, our focus is singular: continue building on better to make every life—and every community—we touch better.



“Phoebe is with us every step of the way and is always there for us and for our survivors. Without Phoebe, we wouldn't be a certified sexual assault center and couldn't provide survivor services 24 hours a day, 365 days a year.”

— **Mary Martinez,**
Executive Director,
Lily Pad SANE Center



“Phoebe is here to serve the community and look out for those who cannot help themselves. Serving people who can't afford to pay is part of Phoebe's mission, and we're fortunate to have a hospital in this region like Phoebe.”

— **Dorothy Hubbard**
Former Albany Mayor



“ Phoebe not only says they are committed to workforce development—they show it through programs with our high schools and colleges and throughout our community. They’re committed to making sure Albany and Dougherty County grow successfully. ”

— **Jana Dyke**
President & CEO,
Albany-Dougherty EDC



“ We want people to have the sense that Phoebe belongs to them. It is our hospital. We want to work together to help Phoebe be even better. ”

— **Dr. Daniel Simmons,**
Senior Pastor,
Mt. Zion Baptist Church

SERVING OUR COMMUNITY

Every year, Phoebe hosts health fairs for men, women, and children that provide health screenings, health education, and cancer screening.



**Women's
Health Fair**

397 
PARTICIPANTS

**Men's
Health Fair**

338 
PARTICIPANTS

**Children's
Health Fair**

250 
PARTICIPANTS

\$148,264 was contributed
to **community health fairs** and other health
education for more than **1,150** men, women,
and children.

COMMUNITY CONTRIBUTIONS

\$991,200

financial and in-kind support
provided to area nonprofit
organizations

9 community gardens established
through partnerships with Flint
River Fresh in Albany and Sumter
County and The Village Community
Garden in Sylvester

3,793

prescriptions filled for indigent
or uninsured patients totaling

\$285,319



COMMUNITY WELLNESS

Renovations to our Phoebe East location represent a \$2 million investment in expanding access to affordable treatment, screenings, and health education for residents in a historically disadvantaged and underserved community.

RENOVATIONS NOW ACCOMMODATE NEW COMMUNITY PROGRAMS:

- **Education on prevention, healthy living, nutrition, and disease management**
- **Health screenings and vaccines**
- **Access to affordable treatment, medicines, and food**



SUPPORTING PATIENTS WHO FACE:

- **Low to very low median income**
- **Lack of transportation options**
- **Access, cost, and coverage barriers**
- **Lack of broadband Internet access**



3,538

Free health screenings provided in FY26,

a **13%**

increase over FY25

\$419,203

provided in **community health education services** through free classes and seminars to

10,080

community members

\$379,536

invested in the **School Nurse Program** to cover approximately

31,473

students in the primary service area given access to healthcare

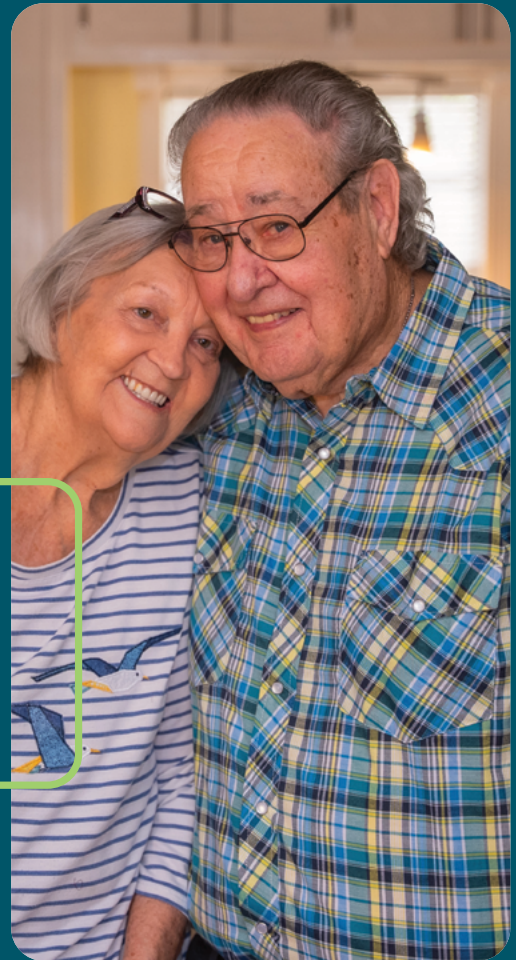


INTENSIVE OUTPATIENT CARE PROGRAM (IOCP)

Also located at Phoebe East, the IOCP Clinic is a program designed to provide specialized care for chronic conditions. Patients with diabetes, congestive heart failure, chronic obstructive pulmonary disease, and hypertension often have trouble managing their illness, resulting in frequent ER trips and hospitalizations. The staff at the Phoebe IOCP Clinic specializes in caring for these patients and developing close personal relationships with them, ensuring every patient gets the support and resources they need to manage their conditions effectively, stay healthy, and avoid hospital visits.

“ We wouldn’t be where we are today without the IOCP Clinic. They have been a blessing to my family. ”

James and Linda Harper started going to the IOCP Clinic in early 2025. Now, Linda’s diabetes is under control and James’s blood pressure is down.



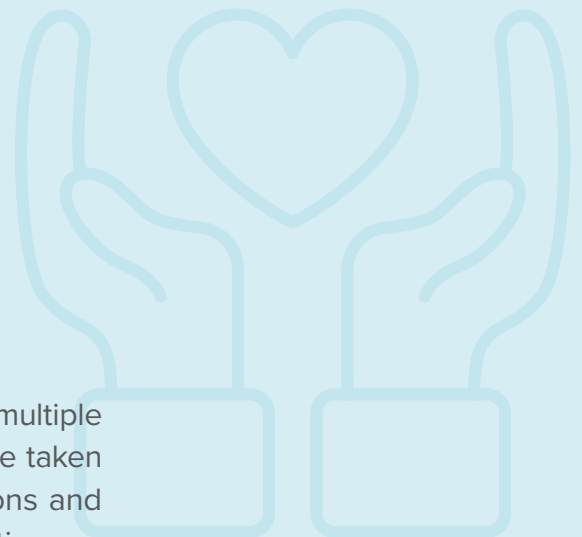
James and Linda Harper

SICKLE CELL CLINIC

Our clinic is specifically designed to help sickle cell patients avoid hospitalizations and get the care they need quickly. When in a medical crisis, patients can report directly to our sickle cell outpatient treatment area so they don’t have to wait in the ER.

MEDICATION MANAGEMENT CLINIC

Phoebe’s Medication Management Clinic helps patients who take multiple medications safely manage their prescriptions and ensure they are taken correctly. Our team also works to identify more affordable options and connect patients to resources to help them afford costly prescriptions.





HABITAT FOR HUMANITY

Phoebe has been a longtime partner with Habitat for Humanity, helping to revitalize the neighborhood around our main campus in central Albany. Phoebe donated five properties to Habitat, and since then four families have moved into their new homes. Our employees also volunteered alongside the homeowners, and we fully funded the construction of one of the homes.

NURSE-FAMILY PARTNERSHIP

Phoebe's Nurse-Family Partnership teaches first-time moms how to have a successful pregnancy and develop parenting skills to create better futures for themselves and their children. Through the partnership, specially trained nurses make regular visits to moms-to-be, starting early in the pregnancy and continuing through the child's second birthday. The goal is to help improve the lives of growing families, especially those who may be at high risk for health disparities. The Partnership currently serves more than 100 moms as we work to expand capacity from 75 to 150.

Phoebe invested **\$332,287** in the Nurse-Family Partnership, and 100 first-time mothers were part of the program in 2025.



PROJECT ELEVATION

Project Elevation is Phoebe's partnership with Morehouse School of Medicine, area churches, and other organizations to increase prostate cancer screenings, particularly among Black men, who are more likely to develop prostate cancer. We work with churches to train "champions," who encourage their friends and neighbors to get free screenings, which Phoebe provides at education events at participating churches.



IN 2025

9

screening
events held

477

men tested in the
southwest Georgia area

19

men diagnosed with
prostate cancer since 2021

NETWORK OF TRUST

For over 30 years, Phoebe's Network of Trust has worked with community partners to improve the health of youth across our region. Phoebe provides nurses to the Dougherty County School System through its Network of Trust program. These nurses support dozens of initiatives, including teen parenting classes, Safe Sitter® courses, and educational programs focused on healthy relationships, sexual development, and abstinence. They also conduct annual CPR and AED training for school coaches, faculty, and staff.

\$270,939 in financial support was provided to the Network of Trust in-school interactive outreach program for young community members



SAMARITAN CLINIC

For more than 15 years, Phoebe has provided a rent-free location for the Samaritan Clinic, an organization that provides health services for people in our community who need care but don't have health insurance. Phoebe also provides free lab services and recently **donated \$75,000** to help fund a new location.



HORIZONS COMMUNITY SOLUTIONS

Phoebe and Horizons Community Solutions provide cancer screenings, including colonoscopies, mammograms, and lung screenings, at no cost to uninsured or underinsured patients. Health navigators help these patients overcome barriers to care and connect with critical follow-up services, often at no cost.



MOBILE WELLNESS CLINICS

Phoebe's Mobile Wellness Clinics take healthcare directly to southwest Georgia's medically underserved communities. These custom-built 36-foot clinics on wheels help improve access for those who may have difficulty traveling to a doctor's office. The mobile units provide in-person primary care and virtual specialty care, as well as education on illness prevention, nutrition, and disease management. Since their launch, our two Mobile Wellness Clinics have **traveled more than 50,000 miles** across the region.

BY THE NUMBERS



15

TOTAL COUNTIES
VISITED



109

TOTAL WELLNESS
EVENTS



749

TOTAL WELLNESS
VISITS



29

TOTAL HEALTH
FAIRS



401

TOTAL HEALTH
FAIR VISITS

OUR VOLUNTEERS

Volunteers are at the heart of Phoebe, making a meaningful difference for patients, families, and staff. Through training and a shared commitment to service, our volunteers provide support that enhances the patient experience and strengthens our care teams. Our employees gave more than **3,200 volunteer hours to 47 community nonprofit organizations in FY2026.**



BY THE NUMBERS



\$275,000
GIFT SHOP DONATIONS



\$50,000
SOWEGA COUNCIL ON AGING
DONATION



282
TOTAL VOLUNTEERS



33
NEW VOLUNTEERS



30
SERVICE AREAS COVERED



28,088
VOLUNTEER HOURS

Phoebe recently introduced two new volunteer services initiatives. The **Family Care Cart** provides supportive items and small comforts to patients and loved ones, and the **Emergency Center Patient Friend Program** pairs trained volunteers with patients in the Emergency Center to offer reassurance, companionship, and personal support.



Every year, Phoebe proudly supports the **SOWEGA Council on Aging** and its community outreach programs, including the work of its dedicated **Ramp Crew**. This team of **17 volunteers builds an average of 65 wheelchair ramps each year**, helping older adults and individuals with disabilities remain safe, independent, and connected to their homes. Phoebe's support also helps fund the **Council's Craft Service Projects**, where volunteers create handmade teddy bears for pediatric patients and crochet lap blankets, hats, and scarves for chemotherapy patients at Phoebe Putney Memorial Hospital. We are grateful for the Council's continued partnership and shared commitment to caring for our community.



PHOEBE SERVES

We encourage each member of our Phoebe Family to give back through Phoebe Serves, a system-wide initiative that supports volunteerism and community engagement. From working in local community gardens to building beds or houses, Phoebe team members continue to strengthen the communities we serve. Our employees are projected to give more than **2,300 hours of volunteer service to Phoebe-supported community projects this year.**



ALBANY MARATHON

For 20 years, Phoebe has proudly supported the COMBO'S® Marathon and Half Marathon. From financial sponsorship to staffing water stations to providing medical support through Phoebe Sports Medicine, this annual event has become a special community tradition for our Phoebe Family.

SLEEP IN HEAVENLY PEACE

Through our partnership with Sleep in Heavenly Peace, Phoebe team members and community volunteers have now helped provide **500+ beds to children across the region.** Building and delivering beds is about more than furniture for these kids—it's about hope, comfort, and the chance to dream big.



HABITAT FOR HUMANITY

Phoebe's partnership with Habitat for Humanity goes beyond donating property for homesites—it also means rolling up our sleeves to help build these new homes. Employees volunteer their time and talents on construction sites, working alongside future homeowners to create safe, stable housing. This hands-on commitment reflects our dedication to building up our communities.

WORKING IN THE GARDEN

Employees at every Phoebe campus support community gardens by volunteering their time to plant, maintain, and harvest fresh produce. These gardens expand access to healthy foods, promote wellness, and give Phoebe team members hands-on opportunities to strengthen community health.



**PHOEBE 2026
COMMUNITY IMPACT**

03 EDUCATION

LIVING & LEARNING COMMUNITY



To combat critical nursing shortages across the region and state, **Phoebe invested \$50 million to create the Living & Learning Community**, an innovative hub for healthcare education, workforce development, and student housing. Opened in August 2024, the Community is home to Albany Technical College's Registered Nurse, Licensed Practical Nurse, Certified Nursing Assistant, and phlebotomy programs, expanding access to healthcare education while creating more career opportunities and directly addressing the nursing shortage crisis.

The 130,000-square-foot facility features modern classrooms, high-tech lab space, collaborative study spaces, faculty offices, and 80 fully furnished student apartments, allowing students to live, learn, and train on one campus.

The positive impacts the Living & Learning Community will deliver will be felt throughout our health system and across the region for years to come.

BY THE NUMBERS



80
APARTMENTS



50K
SQ. FT. OF
LEARNING SPACE



80K
SQ. FT. OF
LIVING SPACE



\$50M
COMMUNITY
INVESTMENT



ENROLLMENT ROSE FROM
233 to 378

FACES OF THE LIVING & LEARNING COMMUNITY

The Living & Learning Community supports aspiring nurses while strengthening healthcare across southwest Georgia. Meet three graduates whose journeys are already making a difference.



A NEW BEGINNING:

When Twanna Raymond moved into the Phoebe Living & Learning Community, she was taking an important step toward a new career. After having worked in healthcare, she decided later in life to pursue her dream of becoming a nurse.

As one of the first students to call the Living & Learning Community home, Twanna balanced nursing school at Albany Technical College with gaining hands-on experience while working as a nurse extern at Phoebe. Today, she is a full-time Phoebe nurse.

“ I could walk across the street to the hospital for work. It was a great opportunity. ”

— Twanna Raymond

COMING FULL CIRCLE:

For Michael Rambo, becoming a nurse meant giving back to the community that helped shape his life. Born at Phoebe and raised in Albany, Michael was inspired to pursue nursing after overcoming a childhood health challenge and witnessing the compassionate care his grandmother received during her battle with COVID-19.

While attending Albany Technical College's Practical Nursing program, Michael lived in the Phoebe Living & Learning Community, where he was able to focus on his education while preparing for a career in healthcare. Today, he is caring for patients at Phoebe—the very hospital where his journey began.

“ The patients say it's the best care they've ever had. That makes me happy. ”

— Michael Rambo



RETURNING TO HER CALLING:

Nursing has always been more than a career goal for Erica Vance—it has been a calling. After she enrolled in nursing school following her graduation from Dougherty Comprehensive High School, life took her in a different direction before she could complete her degree.

Years later, Erica returned to her passion, working as a Certified Nursing Assistant at Phoebe while pursuing her nursing degree through Albany Technical College. As a resident of the Phoebe Living & Learning Community, she has been able to balance overnight shifts caring for patients with daytime classes as she prepares for the next step in her nursing journey.

“ I want to be a nurse because I like helping people. ”

— Erica Vance



CULTIVATING CAREERS

Phoebe is a leader in the state and the nation in healthcare workforce development, developing innovative ways to address nursing shortages through partnerships with universities, technical schools, and other educational organizations. Our partnerships expand training programs to inspire the next generation of healthcare professionals through hands-on learning and research opportunities.

Phoebe continues to play a leading role in addressing the nursing shortage through multiple programs:



Establishing a health science pathway for high school students at 4C Academy in Albany



Partnering with Ignite College & Career Academy in Americus to provide opportunities to students pursuing healthcare careers



Collaborating with area colleges—such as Albany State University, Georgia Southwestern State University, and Albany Technical College—to support the education of healthcare students

Since opening in June 2020, the **Phoebe Simulation & Innovation Center** has helped train more than 15,000 caregivers. Both established healthcare professionals and new nursing graduates access the Center to gain year-round, realistic training that enhances quality of care, safety, and workforce development.

QUICK FACTS

\$654,648 spent for academic partnerships

\$8.2M invested in clinical instruction for **3,623** students pursuing healthcare-related degrees

\$4.5M invested in clinical supervision and training to **2,647** nursing students

\$3.6M invested in clinic supervision and training for pharmacy, pharmacy techs, and other health professionals for **976** students

Total number of learners in Center: **10,395**

Figures for FY 2025





SIMULATION & INNOVATION MOBILE UNIT

In November 2025, Phoebe launched a cutting-edge Simulation & Innovation Mobile Unit. This \$1.2 million training center on wheels is designed to inspire students across southwest Georgia to explore healthcare careers. The mobile unit brings immersive healthcare education directly to schools, featuring an AI-powered simulation mannequin, a hands-on clinical training room, and a SCAD-developed virtual reality game. It offers students an interactive, firsthand glimpse into the future of patient care.

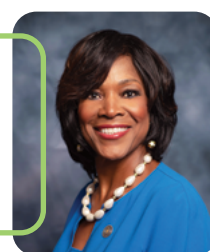


MOREHOUSE SCHOOL OF MEDICINE

Phoebe and Morehouse School of Medicine (MSM) created a partnership to expand the pipeline of physicians, promote wellness, and transform healthcare in southwest Georgia.

This historic and ambitious collaboration will improve access to care and advance health equity for people in our region through multiple education, research, and community benefit initiatives. Together, Phoebe and MSM will also establish a regional campus, new residency programs, and additional clinical training for MSM students at Phoebe.

“ This unique partnership with Phoebe is an innovative way for Morehouse School of Medicine to establish our learners and invest our resources in ways that will further our shared goals to benefit the people of southwest Georgia for generations. ”



Valerie Montgomery Rice, MD, FACOG
President & CEO, Morehouse School of Medicine



MEDICAL COLLEGE OF GEORGIA



One of Phoebe's oldest and most important educational partnerships is a collaboration with the Medical College of Georgia (MCG). MCG's Southwest Campus, located on Phoebe's main hospital campus in Albany, was established in 2010 — serving as MCG's first-ever regional campus. This hospital–college partnership enables medical students to spend their last two years of school living and learning right here in southwest Georgia.



UNIVERSITY OF GEORGIA SCHOOL OF PHARMACY

Phoebe's pharmacy residency program is affiliated with the UGA College of Pharmacy. Accredited by the American Society of Health, pharmacist residents participate in a year of training to enhance their patient care, leadership, teaching, and research skills. This hands-on training prepares students for their careers by providing real-world experience as a pharmacist across a range of practice areas, including internal medicine, critical care, infectious disease, emergency medicine, and ambulatory care.

STUDENT HOUSING

The Phoebe Flaggstone Medical Student Housing Complex is home to rising healthcare professionals. Family medicine residents, medical students, and pharmacy students are able to learn and train while having access to affordable, fully furnished rooms, social spaces, and the HealthWorks fitness center.



FAMILY MEDICINE RESIDENCY

Going strong for nearly 35 years, the **Phoebe Family Medicine Residency** program remains a cornerstone of Phoebe's commitment to improving access to quality care and ensuring our organization can meet our region's healthcare needs for years to come. Residents participating in the program spend three years in Albany treating patients and honing their skills under the guidance of an outstanding team of faculty members. Through this residency program, Phoebe is building a strong pipeline of physicians uniquely prepared to continue their careers in southwest Georgia after graduation.

BY THE NUMBERS



71%

OF GRADUATES START
THEIR CAREER IN THE
STATE AND REGION



14

FACULTY MEMBERS



178

PHOEBE FAMILY
RESIDENCY GRADUATES



26

CURRENT NUMBER
OF RESIDENTS
IN PROGRAM

RESIDENTS WELCOME CEREMONY

Albany rolls out the red carpet for our residents like no other community. Each year, we welcome the new class of Phoebe family medicine residents in a special and unique way. Phoebe hosts a welcome ceremony attended by many members of the Phoebe Family and people from throughout our community. The residents are presented with their white coats, recognizing their new role as practicing physicians and symbolizing the next phase of their careers. The Albany Area Chamber of Commerce leads an effort to collect gift items from area businesses, organizations, and attractions which are packed into welcome wagons that are given to the residents to help connect them with our community. In 2026, we welcomed 12 new family medicine residents, the largest class in our program's history.



Phoebe Family Residents welcome ceremony 2026

**PHOEBE 2026
COMMUNITY IMPACT**

04

GIVING BACK

PHOEBE FOUNDATION

Established in 1989, the **Phoebe Foundation** is an essential part of our health system, supporting initiatives that help both patients and Phoebe employees. Through the support of our generous donors, the Foundation is able to provide lifesaving technology, critical resources, and essential services to communities across southwest Georgia.

Foundation Stats:

- **\$8.1M** raised for Trauma Tower
- **\$1.7M** raised for Willson Hospice House upgrades
- **\$609,658** for other hospital initiatives
- **\$15K+** provided for employee assistance
- **2,101** employees contributed through the 1911 Society — Phoebe's Employee Giving Society

CHILDREN'S MIRACLE NETWORK HOSPITALS



As one of five Children's Miracle Network Hospitals in Georgia, Phoebe is fortunate to receive lifesaving equipment, programs, and education from donations to this incredible nonprofit organization. Every dollar raised for CMN Hospitals in our service area directly helps infants and children in our communities. Phoebe's neonatal intensive care unit, a regional perinatal center serving 22 counties, plays a critical role in delivering this care.

CORPORATE PARTNERS

Corporate partners further fund our mission, and through their generous support, Phoebe is able to keep expanding our impact across southwest Georgia. In 2025, we raised \$457,803.24, thanks to the support of over a dozen corporate partners that represent over 60 locations across our region. These community-focused businesses recognize that investing in health helps establish a stronger workforce and a more vibrant region.

2025–2026 Corporate Partners

Premier: Pellicano Construction

Presenting: Drew Eckl & Farnham, LLP; Jim Boyd Construction; Richter Roofing Contracting; SafeAire Heating, Cooling & Plumbing

Benefactor: AB&T; Marsh McLennan Agency

Partner: Adams Exterminators; Cannon Financial Strategists; CE Family; Draffin Tucker; Georgia CEO; Georgia's Own Credit Union; Higginbotham; Hughey & Neuman Real Estate; Flint Community Bank; Flint, LRA Constructors, Inc.; Septic Solutions Plumbing; The UPS Store; Upland Wealth Advisors; Watson Spence, LLP

TRAUMA & CRITICAL CARE TOWER

Built on a legacy of philanthropy that began with Judge Francis Putney's founding gift more than a century ago, Phoebe continues to grow through our community's incredible generosity. This community spirit of giving played a vital role in bringing Phoebe's new Trauma & Critical Care Tower to life. A dedicated Campaign Steering Committee, chaired by Sonny and Judy Deriso, initiated early fundraising efforts to engage longtime supporters, foundations, and lead donors. The Tower opened in 2025, becoming the most advanced medical facility in south Georgia and ensuring access to expert emergency, trauma, critical care, and neonatal services for the region.

In celebration of this milestone, Phoebe honored its generous supporters at the Keystone Society Donor Recognition Gala, marking the opening of this state-of-the-art facility made possible by those committed to advancing healthcare in our community.



SUPPORTING CARE TEAMS



RESPIRATORY

Ten VapoTherm high-flow oxygen therapy units were funded, enabling respiratory care teams to deliver heated, humidified oxygen during patient transport, improving comfort and supporting better outcomes for those in respiratory distress.

ONCOLOGY

For 40 years, Lights of Love has been a cherished holiday tradition for the Phoebe Cancer Center. Funds raised benefit cancer care and equipment for Phoebe's oncology program. In 2025, the event raised over \$100,000.



SUPPORTING OUR PATIENTS



WILLSON HOSPICE HOUSE RENOVATION

Willson Hospice House offers a safe and comfortable place for hospice and respite care. Donors helped fund construction and recently supported a full renovation. The innovative design welcomes the outdoors in, providing a calm, peaceful setting for patients and their loved ones with new flooring, paint, and finishes that retain the architectural integrity inspired by Frank Lloyd Wright. As the only hospice facility of its kind in Georgia, it provides a unique and compassionate resource for patients and families, made possible through the continued support of our community.

BEHAVIORAL HEALTH EMERGENCY CENTER

With a \$1 million gift, Phoebe employees established a new six-bed Behavioral Health Emergency Center through the 1911 Society, providing a dedicated, calming space for crisis stabilization and mental health care.

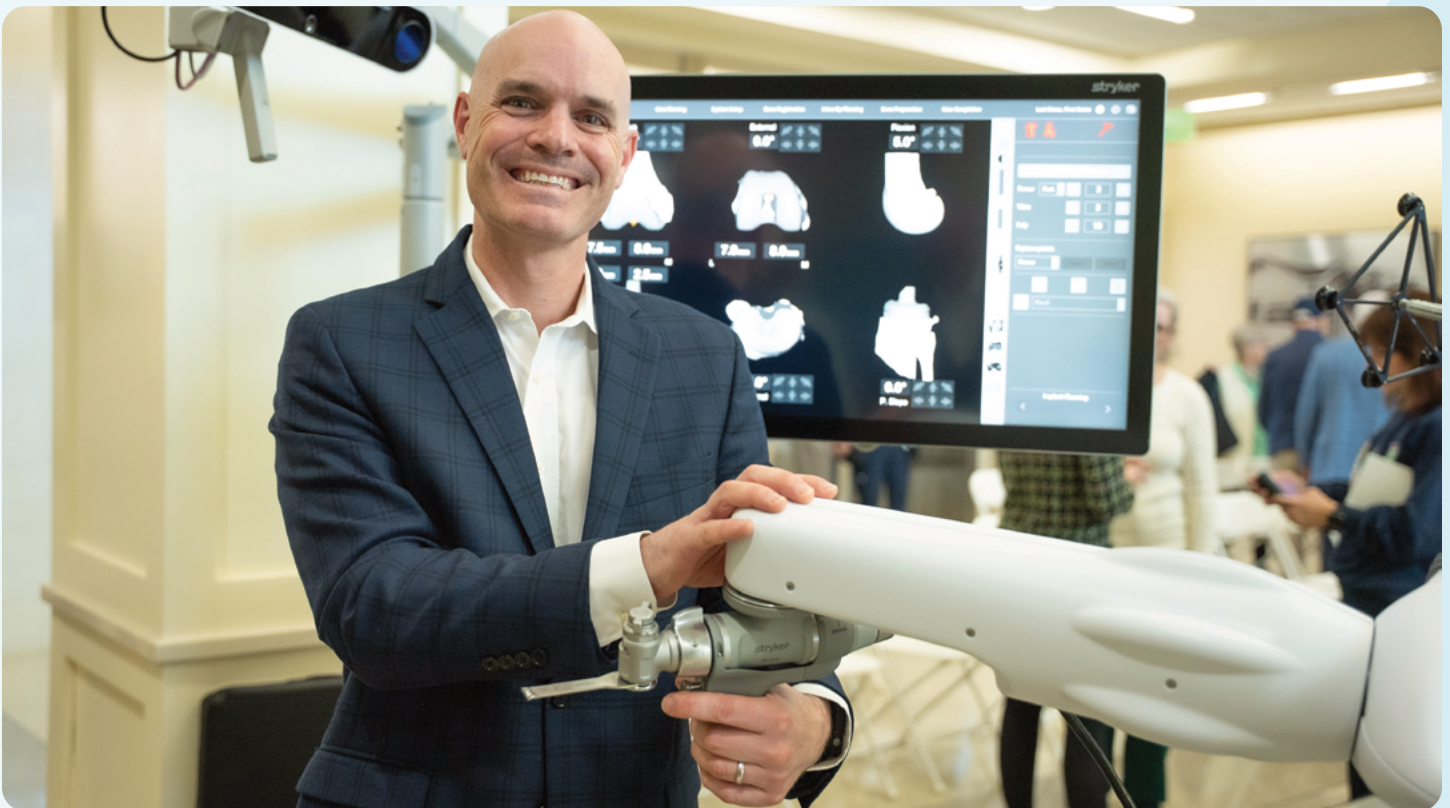


PHOEBE SUMTER FOUNDATION

Phoebe Sumter Foundation touches the lives of thousands across Sumter and neighboring counties. The Foundation focuses on four key areas—charity, medicine, education, and science—playing an integral role in supporting many of Phoebe Sumter’s key initiatives. Between philanthropic events and the generous donations from employees and community members, the Foundation provides critical resources for patients, supports Phoebe team members, and funds technology enhancements that strengthen care across the region.

Foundation Stats:

- **\$485,000+** total funds raised
- **\$60,000** raised for local cancer patients
- **\$4,846** provided in employee assistance aid
- **\$57,842** raised from **435** employees giving through the 1911 Employee Giving Society



In 2025, the Phoebe Sumter Foundation invested \$1.8 million to meet the greatest needs of Phoebe Sumter Medical Center. Patients and providers now have expanded resources, technology, and support to deliver exceptional care closer to home. Funded projects include Hicuity Tele-ICU services, AEDs in the community, walking trail, Mako orthopaedic robot, bariatric beds, oncology pharmacy enhancements, Tablo education, newborn hearing screener, stroke support group, and new audiovisual systems.

FUNDING THE FIGHT AGAINST CANCER



Two special events are held each year to raise money for Phoebe Sumter cancer patients—Sumter Pink and Lights of Love. Each October, Sumter Pink invites participants to walk in honor or memory of loved ones with cancer. In 2025, more than 500 walkers registered and raised nearly \$32,000 for the Oncology Clinic at Phoebe Sumter Medical Center.



A beloved annual holiday tradition, Lights of Love brings the community together in honor of loved ones facing cancer. On December 11, 2025, Jenny Ansley and Emiley Waller led the ceremony, lighting the tree at Phoebe Sumter Medical Center in recognition of those affected by cancer. Through the Lights of Love campaign and the Lucile Gatewood Benefit in November, almost \$28,000 was raised for the Sumter Oncology Clinic and its patients.

PHOEBE 101: EARN YOUR SCRUBS

The Phoebe Sumter Foundation hosts special tours to give community members a behind-the-scenes look at the operations and patient services at Phoebe Sumter Medical Center. Since the inaugural Phoebe 101: Earn Your Scrubs tour in October 2022, more than 145 participants have completed the experience, gaining a deeper understanding of the hospital's mission, functions, and needs. Interested participants can contact the Phoebe Sumter Foundation for more information.

Phoebe Sumter corporate sponsors include Citizens Bank of Americus, AmeriGreen Environmental Recycling, Aramark, Baldwin Agency, City of Americus, Delta Sigma Theta Sorority, Fennessy Family, Junior Service League of Americus, Natera, Riccardi Dentistry, Sumter EMC, Susan Ruckman Insurance, Synovus, T31 Design House and Alterations, Truman Air Conditioning and Heating, Walmart, and Whaley Realty.

**PHOEBE 2026
COMMUNITY IMPACT**

05

INSIDE PHOEBE

ALWAYS BUILDING ON BETTER

BUILDING CAREERS THAT CHANGE LIVES

At Phoebe, we're committed to providing a uniquely fulfilling experience for all employees, whether they're just starting out or taking that next big step in their career. That's why Phoebe actively invests in our workforce's growth and development with programs such as tuition assistance, continuing education, and hands-on training opportunities. It's all part of our mission to ensure our Phoebe Family members have the skills, knowledge, and support to continue providing exceptional care while building meaningful and fulfilling long-term careers.

Phoebe is committed to creating a culture of excellence—and people are taking notice. Our workforce development programs have garnered statewide and national recognition.

For the second consecutive year, Phoebe was named a Best of Georgia winner by the Georgia Business Journal—one of only four hospitals statewide to receive the honor.

And, in 2025, Forbes recognized Phoebe as one of America's Best Mid-Sized Employers, ranking it as the third-highest Georgia-based organization on the list and the only Georgia healthcare provider included.

“ Our greatest asset is our people, and we know our organization thrives when our employees thrive. We thank each and every one for their hard work and service to our patients and our communities. ”



Scott Steiner
President & CEO
Phoebe Putney Health System



We call our employees our Phoebe Family because that's the spirit that binds us all together. The organization invests in each team member, who, in turn, invests themselves in caring for our friends and neighbors. It's a mutual dedication to fostering a place where employees feel valued, supported, and empowered to make differences that affect lives.



“ I tell people to come to Phoebe because it is a place where you truly can grow. That’s what I was looking for—growth. ”

Rhoda King, CNA

Phoebe Putney Memorial Hospital

“ We have a culture of lifelong learning at Phoebe. I think being a nurse and being in healthcare, you always have to foster growth and improvement. It helps to grow you as a leader and a nurse and just really makes you more well-rounded. There are a lot of benefits to working here. ”



Brittany Smith, RN

Emergency Center
Phoebe Sumter Medical Center



“ Throughout my career, Phoebe has always provided opportunities to learn, grow, and adapt. Even after my accident, they ensured I could continue to use my skills in a way that makes a difference. ”

Diane Boesten

Clinical Analyst
Phoebe Information Systems

“ What began as a contract position turned into a career. Phoebe gave me the opportunity to grow, and over the years, the relationships I’ve built have made it more than just a job. ”



Critt Powell

Plant Operations Manager
Phoebe Worth Medical Center



“ Phoebe has a lot to offer. They have a program for new nursing graduates and continuing education. We have good managers that will always work with you. I love everyone I work with. They accepted me as family. ”

Jayson Rei Balagot, RN

Phoebe Putney Memorial Hospital

TRAUMA & CRITICAL CARE



QUICK FACTS

- Only Level II Trauma Center in the region
- Cared for 1,000 + trauma patients in FY2025
- 32 injury prevention and community outreach events reached 7,037 participants
- 22 internal trauma education sessions for 221 Phoebe Family members.



BUILDING ON EXPANDED ACCESS TO CRITICAL CARE

In January 2025, Phoebe Putney Memorial Hospital opened our new Trauma & Critical Care Tower—a major leap forward in the health and safety of southwest Georgia. The Tower houses south Georgia’s only Level II Trauma Center, with an advanced neonatal intensive care unit and adult intensive care unit, creating a centralized space dedicated to caring for the region’s most critically ill and injured patients. Phase II, completed in February 2026, fully renovated Phoebe’s previous Emergency Center and connected it seamlessly to the new EC in the Tower. The new space includes additional triage rooms, vertical treatment bays, and a dedicated six-bed Behavioral Health Emergency Center to provide a secure and calming environment for patients in mental health crisis.

Together, these spaces represent the region’s largest and most advanced emergency and trauma center, enhancing access, improving care flow, and elevating patient and family experience. This historic undertaking is a shining example of Phoebe’s commitment to elevating care and service across the region.

“ With the Trauma & Critical Care Tower at full operational capacity, Phoebe can care for patients who used to be transported out of the region. Now, we can treat patients closer to home and more quickly—that difference plays a critical role in delivering better outcomes, especially when every second counts. ”



Leon Dent, MD
Phoebe Medical Director
for Trauma Services



NEONATAL INTENSIVE CARE SERVICES

The new NICU, a core part of the Trauma & Critical Care Tower, is building on Phoebe’s commitment to care for the smallest and most vulnerable patients. The NICU was expanded from 11,000 to 45,000 square feet, exponentially growing capacity and elevating the care environment for babies and their families. Designed with a balance of advanced technology and family-centered care, the NICU provides specialized treatment for premature and critically ill newborns while offering space and privacy that support bonding and healing.

OUR SERVICES



BARIATRICS

Phoebe Bariatrics is a nationally accredited, comprehensive program dedicated to helping patients achieve long-term weight loss success. Since its launch in 2014, the program has become a trusted leader in bariatric care, providing life-changing surgical solutions through advanced robotic technology. In December 2025, Phoebe Bariatrics celebrated a major milestone by completing its 1,000th surgery. The program's commitment to exceptional patient outcomes has earned recognition as a Georgia Business Journal Best of Georgia in the Weight Loss Center category for four consecutive years.

CANCER CARE

As the region's largest and most advanced cancer treatment facility, Phoebe Cancer Center provides patients with personalized, coordinated care through a multidisciplinary team approach and a comprehensive nurse navigation program. Each year, the Center continues to earn numerous accreditations, recognitions, and awards for excellence, including a recently received National Breast Cancer re-accreditation, and is recognized by the American College of Surgeons as a Surgical Quality Partner. The Center consistently meets or exceeds all standards and quality metrics set by the Commission on Cancer and the National Accreditation Program for Breast Centers and was the first cancer center in Georgia south of Atlanta to earn the prestigious Radiation Oncology Accreditation from the American College of Radiology.

At Phoebe Sumter Medical Center, the Oncology Clinic brings new imaging accreditation and state-of-the-art treatments to patients in Sumter County and surrounding communities, along with comprehensive outpatient oncology and hematology care.

Cancer care at Phoebe is built on a commitment to provide top-level care—right here in southwest Georgia—for every cancer patient's care journey.



GASTROENTEROLOGY

When it comes to tackling digestive and liver disorders, Phoebe's team of experienced gastroenterologists and advanced practitioners is ready to provide the expert care patients need, from diagnosis through treatment. Our specialized digestive health treatment room at Phoebe Putney Memorial Hospital features state-of-the-art equipment that allows advanced procedures to be performed in the endoscopy suite rather than the operating room. Our patient-centered approach to prevention, diagnosis, and treatment is at the core of every case we treat.

HEART & VASCULAR

Phoebe continues to expand access to advanced lifesaving heart and vascular care for patients across the region. As a leader in heart and vascular services, Phoebe has been the first in the region to perform well over 100 different advanced cardiac procedures. In July 2026, Phoebe Putney Memorial Hospital became one of only three hospitals in the country with access to the most advanced pulsed field ablation (PFA) technology. The PulseSelect system, recently installed in the PPMH Electrophysiology Lab, uses targeted energy to treat atrial fibrillation (AFib) and other irregular heart rhythms.

In 2025, PPMH again earned the highest rating from the Society of Thoracic Surgeons for patient care and outcomes in isolated coronary artery bypass grafting procedures—placing Phoebe among the elite programs in North America.

Phoebe also recently completed a renovation of its cardiac catheterization lab and angiography suite, adding advanced imaging technology and enhanced safety systems to support even greater precision and improved patient outcomes.



ORTHOPAEDICS & SPORTS MEDICINE

Phoebe Orthopaedics & Sports Medicine specializes in the treatment of a wide range of orthopaedic conditions, from congenital issues to sports medicine injuries affecting teens and adults. Our team of experts offers comprehensive orthopaedic solutions designed to restore strength, mobility, and quality of life. Our facilities include a 25,000-square-foot orthopaedic clinic featuring an expansive physical therapy gym and specialized treatment pods with spacious exam rooms. This enables physicians and treatment staff to create a modern, welcoming, and streamlined environment that speeds patient care delivery and access.



GENERAL SURGERY

Our general surgery team is made up of a highly experienced group of board-certified surgeons serving Albany, Americus, and surrounding communities across the region. This expert team provides surgical care for a broad range of conditions, combining advanced techniques with a patient-centered approach to treatment and recovery.

The health system's robotic surgery capabilities continue to grow, with da Vinci robotic-assisted surgical systems now in operation at both Phoebe Putney Memorial Hospital and Phoebe Sumter Medical Center. Additionally, in 2025, Phoebe Sumter acquired the Mako 4 SmartRobotics™ platform, an innovative technology for advanced orthopaedic care.

These leading-edge systems allow surgeons to perform complex procedures with enhanced precision that can help reduce post-operative pain and contribute to quicker recovery times. In 2026, Phoebe surgeon Jason Langer, DO, completed his 1,000th surgery using the da Vinci robotic-assisted surgical system, making him among the top 10% of the most experienced robotic surgeons in the United States.



PHOEBE PUTNEY MEMORIAL HOSPITAL

Founded in 1911, Phoebe Putney Memorial Hospital is the health system's flagship hospital and one of Georgia's largest comprehensive regional medical centers with 691 beds.

QUICK FACTS

DNV accredited
691 licensed beds
66,761 ED visits annually
12,086 surgeries annually
1,902 births annually



ECONOMIC IMPACT

5,190 employees*
9,035 jobs created**
\$443M in wages and benefits
\$78M in community benefits***
\$1.9B total economic impact



“ Our team remains focused on meeting the ever-evolving needs of the communities we serve. By strengthening our services and expanding access to care, we are ensuring families across southwest Georgia can depend on Phoebe for comprehensive, high-quality healthcare close to home. ”

Scott Steiner, President & CEO
Phoebe Putney Health System

SERVICES INCLUDE:

- Behavioral Health
- Cancer Care
- Critical Care
- Diabetes Care
- Diagnostics & Imaging
- Dialysis
- Gastroenterology
- General Surgery
- Heart & Vascular
- Hospice & Palliative Care
- Neonatal Intensive Care
- Neurology
- Neurosurgery
- Orthopaedics
- Plastic Surgery
- Rehabilitation
- Sleep Center
- Trauma & Emergency Care
- Women & Children Services

*Phoebe Putney Memorial Hospital, Phoebe Physicians, Phoebe Putney Health System

**Additional full-time jobs supported by the hospital in Dougherty County and around the state

***Does not include uncompensated care

Source: Community Benefit Report FY2025; Georgia Hospital Association (GHA) Economic Report 2025

PHOEBE SUMTER MEDICAL CENTER

Phoebe Sumter Medical Center was built from the ground up in 2010. A 76-bed community hospital in Americus, it offers patients high-quality care with access to advanced equipment and technology close to home.

QUICK FACTS

DNV accredited
76 licensed beds
23,609 ED visits annually
4,748 surgeries annually
439 births annually



ECONOMIC IMPACT

678 employees
1,425 jobs created*
\$67M in wages and benefits
\$8M in community benefits**
\$297.7M total economic impact



“ At Phoebe Sumter, we are honored to be a community asset, and we take that responsibility as a sacred privilege. Providing care of the highest quality is our daily calling. Investing in the health and well-being of the citizens of Sumter and the surrounding counties is our unwavering commitment. ”

Carlyle Walton, CEO
Phoebe Sumter Medical Center

SERVICES INCLUDE:

- **Bariatrics**
- **Cancer Care**
- **Cardiac Rehabilitation**
- **Cardiology**
- **Critical Care**
- **Diagnostics & Imaging**
- **Emergency Care**
- **General Surgery**
- **Hospice & Palliative Care**
- **Orthopaedics**
- **Primary Care**
- **Pulmonary Rehabilitation**
- **Rehabilitation**
- **Remote Stroke Care**
- **Sleep Center**
- **Women & Children Services**

*Additional full-time jobs supported by the hospital in Sumter County and around the state

**Does not include uncompensated care

Source: Community Benefit Report FY2025; Georgia Hospital Association (GHA) Economic Report 2025

PHOEBE WORTH MEDICAL CENTER

Phoebe Worth Medical Center is a 25-bed critical access hospital in Sylvester, Georgia, offering high-quality, comprehensive healthcare services to rural communities across Worth County. Patients have access to advanced imaging, speciality care services, and emergency care, all in a location that's close to home.

QUICK FACTS

DNV accredited
25 licensed beds
12,663 ED visits annually



ECONOMIC IMPACT

181 employees
299 jobs created*
\$17M in wages and benefits
\$2M in community benefits**
\$55.2M total economic impact



“ Rural hospitals play an essential role in the health and strength of their communities. At Phoebe Worth, we are proud to provide expanded access to services and deliver high-quality care to the people of Worth County and neighboring communities. ”

Kim Gilman, CEO
Phoebe Worth Medical Center

SERVICES INCLUDE:

- Acute Care
- Diagnostics & Imaging
- Emergency Care
- Rehabilitation
- Remote Stroke Care
- Rural Health Clinic
- Sleep Center
- Swing Bed
- Urgent Care

*Additional full-time jobs supported by the hospital in Worth County and around the state

**Does not include uncompensated care

Source: Community Benefit Report FY2025; Georgia Hospital Association (GHA) Economic Report 2025

GEORGIA HEART

Established in 2017, the Georgia Rural Hospital Tax Credit Program (Georgia HEART) was designed to strengthen rural healthcare by offering state income tax credits to individuals and businesses that contribute to qualified rural hospitals. Through Georgia HEART, taxpayers can receive a 100% Georgia income tax credit for contributions made to Phoebe Sumter Medical Center and Phoebe Worth Medical Center, providing meaningful support for healthcare services in our rural communities.

BUILDING MORE WITH YOUR SUPPORT



With the help of generous donors who have chosen to invest in rural healthcare through the Georgia HEART tax credit, Phoebe Sumter and Phoebe Worth have been able to expand and improve facilities, technology, and services.

Together, Phoebe Sumter and Phoebe Worth have received more than \$10 million in Georgia HEART contributions.



ACCESS TO ADVANCED CARE AT PHOEBE SUMTER

In December 2025, Phoebe Sumter expanded access to advanced orthopaedic care with the addition of the Mako 4 SmartRobotics™ system for total knee and hip replacements. This system transformed the way replacements are performed, by allowing a more custom-tailored surgical approach.

EXPANDING ACCESS TO URGENT CARE

In 2025, Phoebe Worth Medical Center expanded its Phoebe Worth Family Medicine Clinic to include a new urgent care clinic, providing residents of Sylvester and surrounding communities with convenient access to high-quality treatment. This new urgent care option helps reduce unnecessary emergency room visits while offering same-day treatment for minor illnesses and injuries, along with on-site testing, limited laboratory services, and imaging. As a rural healthcare provider, Phoebe Worth is focused on ensuring patients receive the right care at the right time and in the right place.



For more information on the Georgia HEART Hospital Program, **visit georgiaheart.org**.

PHOEBE PHYSICIANS

Phoebe Physicians is dedicated to ensuring patients across our region have access to high-quality healthcare close to home. With more than 360 physicians and advanced practice providers, our team works together to deliver compassionate, comprehensive care while strengthening the health of the communities we serve.

QUICK FACTS

- 185** employed physicians
- 183** advanced practice providers
- 10** primary care clinics
- 35** specialty clinics
- 51** locations



“Phoebe Physicians is the largest and most comprehensive medical provider group in south Georgia. We pride ourselves on providing expert healthcare and excellent coordination of care to keep southwest Georgians here at home for medical treatment.”



Dr. Estrellita Redmon, President
Phoebe Physicians

WHAT'S NEW



Expanding Access to Urgent Care

Phoebe Physicians is growing its network of urgent care clinics to better serve communities across the region. Over the past year, new Phoebe Urgent Care locations opened in Camilla and Sylvester, and the Phoebe East and Phoebe North locations were renovated to enhance patient services. These clinics offer convenient walk-in care for patients of all ages needing prompt treatment for minor illnesses and injuries. We are also adding another location in Lee County, Phoebe Urgent Care at Marlowe.



Investing in Our Team

Phoebe Physicians is committed to recruiting outstanding physicians and healthcare professionals to serve communities throughout southwest Georgia. In 2025, Phoebe Physicians achieved a major milestone by welcoming 44 new physicians—the most recruited in a single year. These physicians filled critical roles across a wide range of specialties, including anesthesiology, trauma surgery, thoracic surgery, psychiatry, infectious disease, cardiology, family medicine, critical care, and neurology.

This record growth strengthens Phoebe's ability to meet the healthcare needs of southwest Georgia, expanding access to specialized services and allowing more patients to receive advanced care close to home. By investing in top medical talent, Phoebe continues to improve the health and well-being of the communities it serves.

CORPORATE HEALTH



At Phoebe Corporate Health, we know prevention is the cornerstone of a strong and productive workforce. We help businesses and organizations across the region lower costs through health screenings, educational programs, and on-site prevention strategies. Workplace illnesses and injuries create significant financial and operational challenges for employers each year—our occupational health and wellness services help support healthier teams and stronger workplaces.

Corporate Health Stats:

- **1,750** average patient visits per month
- **1,400+** workers' comp clinic visits
- **20** telehealth visits per month
- **925+** corporate partners
- **300** average on-site visits per month

SERVICES INCLUDE:

- **Biometric Screening**
- **CPR/First Aid Training**
- **DOT/Non-DOT Examinations**
- **Drug Screening**
- **Immunizations**
- **On-Site/Mobile Services**
- **OSHA Physical Examinations**
- **Physicals**
- **Physical Therapy**
- **Telehealth**
- **Wellness Coaching**
- **Workers' Compensation**



“ We offer a range of occupational and environmental medicine services to help your workforce operate at maximum potential and ensure the well-being of your employees. ”

Dr. Kevin Smith

Medical Director, Phoebe Corporate Health, and the region's only board-certified occupational medicine expert

